

MainOne's Global Internet Access provides your business with direct access to the internet, backed by its revolutionary subsea cable system and relationships with Global Tier 1 networks. For your business, this translates to faster, secure, cost effective and more reliable transmission, close to zero down-time and greater productivity.

Key Advantages

- Global Coverage: Our service spans Africa and the rest of the World
- World Class Network Support: Our network is engineered to global standards and is managed by a team of highly trained, technical experts 24/7/365, backed by SLAs guaranteed with service credits to ensure optimum reliability of service.
- **Unmatched Capacity**: We are well equipped and always ready to handle additional bandwidth requests with our 1.92 TBPS fibre optic cable that runs from West Africa direct to Europe
- Rapid Provisioning: Our simple order process ensures you are provisioned on our network in as little as 5days and upgrades within 24hours.
- **Direct Connection to Global Tier One Operators**: We have built relationships with global Tier 1 partners to ensure we provide the optimum routes for your traffic globally.

SERVICE FEATURES

Bandwidth Availability: Fixed, variable or burstable bandwidth starting from 10Mbps up to 1Gigabyte

Deployment Options: Customer Arranged Solution, MainOne Fibre, Point to Point Microwave Connection, Third Party Leades Circuits

Connection Port Type Supported: Permits both Copper (10/100) and Fibre (10/100/1000) termination for the following port types: 10MB Ethernet, 100 Fast Ethernet, 1 Gigabyte Ethernet.

Service Level: Guaranteed 99.9% network availability

DDoS Protection: Proactive and reactive protection against Distributed Denial of Service attack using community based, Remote Triggered Black Holing (RTBH) technique and Access-list

BGP-4Routing: Provides IP Peering with default, partial or full internet rouuting tables

Primary and Secondary DNS: Provides reliable off-site DNS Services for primary and/or secondary DNS to enhance DNS redundancy

Interconection to key Global Internet Exchanges: We are peered with the Amsterdam Internet Exchange, London Internet Exchange, Ghana Internet Exchange and Nigeria Internet Exchange.

BUSINESS BENEFITS

Improved Business Performance: Enjoy reliable and scalable Internet solutions that can grow with your business at lower cost and low latency.

Flexible bandwidth and billing options: Choose from multiple bandwidth and billing options with easy monitoring and management to suit your business requirement.

World-class Service and SLA: We provide detailed service report giving you access to your network's specific information such as performance, utilization, ticket information, administrative information to manage bandwidth utilization effectively.

Sustained Bursts: With our high capacity fibre backbone, MainOne can accommodate sustained bursts period of two or more times your committed bandwidth.

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